

Independent Police Investigative
Directorate

TECHNICAL INDICATOR DESCRIPTION



**independent police
investigative directorate**

Department:
Independent Police Investigative Directorate
REPUBLIC OF SOUTH AFRICA

1. INTRODUCTION

The Independent Police Investigative Directorate presents the technical indicator description document. The technical indicator description is one of the key requirements from the National Treasury, as provided for in the Framework for Strategic Planning and Annual Performance Plan. Each and every performance indicator will have a Technical Indicator Description, known as the TID.

1.1 A Technical Indicator Descriptor seeks to achieve the following:

- Identify the title of the strategic outcome oriented goal, objective or programme performance indicator
- Provide a brief explanation of what the indicator is, with enough detail to give a general understanding of the indicator
- Describe where the information comes from and how it is collected
- Describe clearly and specifically how the indicator is calculated (qualitative or quantitative)
- Provide how the portfolio of evidence required to verify the validity of data
- Identify factors that are accepted as true and certain to happen without proof
- Identify or specify the targeted vulnerable groups
- Reflect on contributions to spatial transformation priorities and impact areas
- Identify whether the reported performance is cumulative, or non-cumulative
- Identify if an indicator is reported quarterly, Bi-annual or annually
- Identify whether actual performance that is higher or lower than targeted

performance is desirable

- Identify who is responsible for managing and reporting the indicator

1.2 In addition to the information above, the purpose of these definitions is to assist the Department in improving the reporting processes. It further ensures that the users of performance information identify with the terms and standards used thus eliminating misconceptions of the information reported. Furthermore, the TID forms as the basis for audit of predetermined objectives. The TID document must be read together with the submitted Departmental Strategic Plan 2020-2025.

1.3 The Department has four budget programmes through which its objectives are achieved, namely:

- Programme 1: Administration
- Programme 2: Investigation and Information Management
- Programme 3: Legal and Investigation Advisory Services
- Programme 4: Compliance Monitoring and Stakeholder Management

2. Technical Indicator Description Tables

Indicator title	Percentage increase in ICT systems availability
Definition	This is an increase of ICT systems uptime, which includes Data-lines, Email System and Case Management System.
Source of data	System generated reports
Method of calculation/ Assessment	ICT Report
Assumptions	Reliable ICT Systems
Disaggregation of Beneficiaries	Not applicable
Spatial Transformation	Not applicable
Desired performance	Higher than targeted performance
Indicator responsibility	Director: Information Communication Technology

Indicator title	Improved financial governance
Definition	This is the plan by the Department to improve financial governance practices with a view to obtain a clean audit. This is to ensure that the Department improves its audit outcomes through strengthening internal controls and addressing root cause of previous issues raised by AGSA clean audit
Source of data	AGSA Audit Report
Method of calculation/ Assessment	Simple count
Assumptions	Effective internal control systems
Disaggregation of Beneficiaries	Not applicable
Spatial Transformation	Not Applicable
Desired performance	As per targeted performance
Indicator responsibility	Chief Financial Officer

Indicator title	Percentage increase of vacancies filled within six months
Definition	The Department aims to adhere to stipulated time frames to fill vacant funded positions within 6 months of becoming vacant. This will circumvent prolonged disruption of service delivery
Source of data	Vacancy Reports
Method of calculation / Assessment	(total number of funded posts filled within 6 months / total number of funded vacant posts) x 100
Assumptions	Effective recruitment and selection system
Disaggregation of beneficiaries	Not applicable
Spatial transformation	Not applicable
Desired performance	As per targeted performance
Indicator responsibility	Director: Human Resource Management and Development Services (1) Responsibility Managers (2)

Indicator title	Increase in number of criminal cases decided by NPA
Definition	This is the number of responses/feedback received from the NPA on decision whether to prosecute or not to prosecute based on dockets that were investigation was conducted and concluded. The responses are received by respective IPID provincial office.
Source of data	Master Register and NPA Response (captured on docket cover/letter)
Method of calculation / Assessment	Simple count
Assumptions	NPA finalises decision within 30 days of receipt of a docket
Disaggregation of beneficiaries	Not applicable
Spatial transformation	Not applicable
Desired performance	As per targeted performance
Indicator responsibility	Chief Director: Investigation & Information Management (1) Director Compliance Monitoring (2) Provincial Heads (3)

Indicator title	Increase in number of disciplinary recommendations initiated
Definition	These are cases wherein an investigation is concluded and a disciplinary action was recommended against the SAPS/MPS member. The relevant stakeholder will inform IPID provincial office on the commencement of disciplinary process.
Source of data	Feedback from SAPS/MPS and Master Register
Method of calculation / Assessment	Simple count
Assumptions	Disciplinary recommendation initiated within 30 days
Disaggregation of beneficiaries	Not applicable
Spatial transformation	Not applicable
Desired performance	As per targeted performance
Indicator responsibility	Chief Director: Investigation & Information Management (1) Director Compliance Monitoring (2) Provincial Heads (3)

Indicator title	Increase in number of disciplinary recommendations finalised
Definition	These are cases wherein an investigation is concluded and a disciplinary action was recommended against the SAPS/MPS member. The disciplinary process is then initiated and finalised by the stakeholder. The final outcome is reported to the respective IPID provincial office.
Source of data	Feedback from SAPS/MPS and Master Register
Method of calculation / Assessment	Simple count
Assumptions	Increased submission of finalised recommendations
Disaggregation of beneficiaries	Not applicable
Spatial transformation	Not applicable
Desired performance	Higher than targeted performance
Indicator responsibility	Chief Director: Investigation & Information Management (1) Director Compliance Monitoring (2) Provincial Heads (3)

Indicator title	Percentage of legal advice resulting in resolved investigation challenges
Definition	This is the percentage of legal advice regarding investigations that were provided to investigators before and after investigations have been concluded. The investigator will provide feedback to confirm the outcomes of the advice that was provided, whether it was able to address the blockages.
Source of data	Register, Email/Memo, Files
Method of calculation / Assessment	(total number of resolved challenges / total number of legal advice provided to the investigators) x 100
Assumptions	Quality legal advise
Disaggregation of beneficiaries	Not applicable
Spatial transformation	Not applicable
Desired performance	As per targeted performance
Indicator responsibility	Director: Investigation Advisory Services

Indicator title	Percentage reduction of the number of legal claims against the Department
Definition	This is the reduction of legal claims against the Department.
Source/collection of data	Register, Files
Method of calculation / Assessment	(total number of legal claims concluded / total number of legal claims) x 100
Assumption	Effective legal services
Disaggregation of beneficiaries	Not applicable
Spatial transformation	Not applicable
Desired performance	Higher than targeted performance
Indicator responsibility	Chief Director: Legal and Investigation Advisory Services

Indicator title	Increase in number of people reached out through awareness campaigns nationally
Short definition	These are events conducted to increase public awareness on the provisions of the IPID Act, the Department's functions and the utilisation of its services. These may include public engagements, information sessions, marketing campaigns, including radio and TV interviews
Source of data	Signed Reports and Attendance Registers
Method of calculation / Assessment	Simple count
Assumptions	Improved awareness on IPID's services
Disaggregation of beneficiaries	Not applicable
Spatial transformation	Not applicable
Desired performance	Higher than targeted performance
Indicator responsibility	Director: Communications (1) Provincial Head (2)