

Independent Police Investigative Directorate

TECHNICAL INDICATOR DESCRIPTION



**independent police
investigative directorate**

Department:
Independent Police Investigative Directorate
REPUBLIC OF SOUTH AFRICA

1. INTRODUCTION

The Independent Police Investigative Directorate presents the technical indicator description document. The technical indicator description is one of the key requirements from the National Treasury, as provided for in the Framework for Strategic Planning and Annual Performance Plan. Each and every performance indicator will have a Technical Indicator Description, known as the TID.

1.1 A Technical Indicator Descriptor seeks to achieve the following:

- Identify the title of the strategic outcome oriented goal, objective or programme performance indicator
- Provide a brief explanation of what the indicator is, with enough detail to give a general understanding of the indicator
- Describe where the information comes from and how it is collected
- Describe clearly and specifically how the indicator is calculated (qualitative or quantitative)
- Provide how the portfolio of evidence required to verify the validity of data
- Identify factors that are accepted as true and certain to happen without proof
- Identify or specify the targeted vulnerable groups
- Reflect on contributions to spatial transformation priorities and impact areas
- Identify whether the reported performance is cumulative, or non-cumulative
- Identify if an indicator is reported quarterly, Bi-annual or annually
- Identify whether actual performance that is higher or lower than targeted

performance is desirable

- Identify who is responsible for managing and reporting the indicator

1.2 In addition to the information above, the purpose of these definitions is to assist the Department in improving the reporting processes. It further ensures that the users of performance information identify with the terms and standards used thus eliminating misconceptions of the information reported. Furthermore, the TID forms as the basis for audit of predetermined objectives. The TID document must be read together with the Annual Performance Plan.

1.3 The Department has four programmes through which its objectives are achieved, namely:

- Programme 1: Administration
- Programme 2: Investigation and Information Management
- Programme 3: Legal and Investigation Advisory Services
- Programme 4: Compliance Monitoring and Stakeholder Management

2. Technical Indicator Description Tables per Budget Programme

2.1 Programme 1: Administration

Indicator title	Percentage implementation of ICT Infrastructure Plan per year
Definition	This is the implementation of activities for planned projects contained in the ICT three-year Implementation Plan. The performance outputs will be based on the activities planned and for each financial year and implemented in the same financial year.
Source of data	ICT Implementation Plan, Quarterly Progress Reports and supporting documents where applicable
Method of Calculation / Assessment	(total number of activities implemented per financial year / total number of planned activities in the ICT Infrastructure Plan per financial year) x 100
Means of verification	ICT Implementation Progress reports
Assumptions	Effective ICT systems
Disaggregation of Beneficiaries	Not applicable
Spatial Transformation	Not applicable
Calculation type	Cumulative - year to date
Reporting cycle	Annually
Desired performance	As per targeted performance
Indicator responsibility	Director: Information Communication Technology

Indicator title	Percentage implementation of annual Internal Audit Plan per year
Definition	This is the percentage implementation of planned projects as per the approved three-year Annual Internal Audit Plan. A project will be deemed finalised when management comments are received, considered, report finalised and signed by Director Internal Audit. In instances where management comments were not submitted to Internal Audit with specifies timeframe, the report will be finalised and signed by Director Internal Audit without management comments.
Source of data	Approved Annual Internal Audit Plan and signed Internal Audit Reports
Method of calculation / Assessment	(total number of audit activities implemented / total number of planned audit activities in the Audit Plan) x 100
Means of verification	Signed Internal Audit reports
Assumptions	Improved internal control systems
Disaggregation of Beneficiaries	Not applicable
Spatial transformation	Not applicable
Calculation type	Cumulative – year to date
Reporting cycle	Annually
Desired performance	As per targeted performance
Indicator responsibility	Director: Internal Audit

Indicator title	Percentage implementation of risk mitigation strategies per year
Definition	These are risk mitigation strategies that will be implemented to mitigate the identified strategic risks in a financial year
Source of data	Approved Strategic Risk Register, Progress Report
Method of calculation / Assessment	(total number of risk mitigation strategies that are implemented / total number of identified risk mitigation strategies) x 100
Means of verification	Quarterly Strategic Risk Reports
Assumptions	Mitigated risks
Disaggregation of beneficiaries	Not applicable
Spatial transformation	Not applicable
Calculation type	Cumulative – year to date
Reporting cycle	Annually
Desired performance	Higher than targeted performance
Indicator responsibility	Director: Corporate Governance

Indicator title	Percentage compliance of SMS financial interests submitted through e-disclosure per year
Definition	These are submissions made by SMS members on their financial interests through the e-disclosure, in line with the SMS handbook. The due date for the submissions is 30 April
Source of data	E-disclosure database
Method of calculation / Assessment	(total number SMS financial disclosures submitted / total number of appointed SMS members) x 100
Means of verification	E-disclosure Report
Assumptions	Managed potential and conflicts of interest by senior managers
Disaggregation of beneficiaries	Not applicable
Spatial transformation	Not applicable
Calculation type	Non-cumulative
Reporting cycle	Annually
Desired performance	As per targeted performance
Indicator responsibility	Director: Corporate Governance

Indicator title	Percentage vacancy rate per year
Definition	This is the level which the Department aims to maintain its vacancy rate at all times
Source/collection of data	Vacancy Reports from PERSAL
Method of calculation / Assessment	(total number of funded vacant posts / total number of approved funded posts) x 100
Means of verification	Vacancy Report
Assumptions	Effective and efficient human capital
Disaggregation of beneficiaries	Not applicable
Spatial transformation	Not applicable
Calculation type	Cumulative – year to date
Reporting cycle	Quarterly
Desired performance	As per targeted performance
Indicator responsibility	Director: Human Resource Management and Development Services

2.2 Programme 2: Investigation and Information Management

Indicator title	Number of investigations of death in police custody that are decision ready per year
Definition	This is the number of investigations of death in police custody where an investigator has conducted quality investigations and obtained all necessary evidence to either refer the case to the NPA for decision, or make a recommendation to the SAPS/ MPS, or make a Policy related recommendation or a General Recommendation. This includes current and backlog cases.
Source of data	System generated report, case docket, case flow management system
Method of calculation	Simple count
Means of verification	System generated report
Assumptions	Increased decision ready cases
Disaggregation of beneficiaries	Not applicable
Spatial transformation	Not applicable
Calculation type	Cumulative – year to date
Reporting cycle	Quarterly
Desired performance	Higher than targeted performance
Indicator responsibility	Chief Director: Investigation & Information Management

Indicator title	Number of investigations of deaths as a result of police action that are decision ready per year
Definition	This is the number of investigations of death as a result of police actions where an investigator has conducted quality investigations and obtained all necessary evidence to either refer the case to the NPA for decision, or make a recommendation to the SAPS/ MPS, or make a Policy related recommendation or a General Recommendation. This includes current and backlog cases.
Source of data	System-general reports, case docket, case flow management system
Method of calculation / Assessment	Simple count
Means of verification	System generated report
Assumptions	Increased decision ready cases
Disaggregation of beneficiaries	Not applicable
Spatial transformation	Not applicable
Calculation type	Cumulative- year to date
Reporting cycle	Quarterly
Desired performance	Higher than targeted performance
Indicator responsibility	Chief Director: Investigation & Information Management

Indicator title	Number of investigations of discharge of an official firearm by a police officer that are decision ready per year
Definition	This is the number of investigations of discharge of an official firearm by a police officer where an investigator has conducted quality investigations and obtained all necessary evidence to either refer the case to the NPA for decision, or make a recommendation to the SAPS/ MPS, or make a Policy related recommendation or a General Recommendation. This includes current and backlog cases.
Source of data	Case flow management system-generated report, case docket
Method of calculation / Assessment	Simple count
Means of verification	System generated report
Assumptions	Increased decision ready cases
Disaggregation of beneficiaries	Not applicable
Spatial transformation	Not applicable
Calculation type	Cumulative – year to date
Reporting cycle	Quarterly
Desired performance	Higher than targeted performance
Indicator responsibility	Chief Director: Investigation & Information Management

Indicator title	Number of investigations of rape by police officer that are decision ready per year
Definition	This is the number of investigations of rape by police officer where an investigator has conducted quality investigations and obtained all necessary evidence to either refer the case to the NPA for decision, or make a recommendation to the SAPS/ MPS, or make a Policy related recommendation or a General Recommendation. This includes current and backlog cases.
Source of data	Case docket, case flow management system-generated report
Method of calculation	Simple count
Means of verification	System generated report
Assumptions	Increased decision ready cases
Disaggregation of beneficiaries	Not applicable
Spatial transformation	Not applicable
Calculation type	Cumulative – year to date
Reporting cycle	Quarterly
Desired performance	Higher than targeted performance
Indicator responsibility	Chief Director: Investigation Management

Indicator title	Number of investigations of rape while in police custody that are decision ready per year
Definition	This is the number of investigations of rape while in police custody where an investigator has conducted quality investigations and obtained all necessary evidence to either refer the case to the NPA for decision, or make a recommendation to the SAPS/ MPS, or make a Policy related recommendation or a General Recommendation. This includes current and backlog cases.
Source of data	Case docket, Case Flow Management system-generated report
Method of calculation / Assessment	Simple count
Means of verification	System generated report
Assumptions	Increased decision ready cases
Disaggregation of beneficiaries	Not applicable
Spatial transformation	Not applicable
Calculation type	Cumulative – year to date
Reporting cycle	Quarterly
Desired performance	Higher than targeted performance
Indicator responsibility	Chief Director: Investigation & Information Management

Indicator title	Number of investigations of torture that are decision ready per
Definition	This is the number of investigations of torture where an investigator has conducted quality investigations and obtained all necessary evidence to either refer the case to the NPA for decision, or make a recommendation to the SAPS/ MPS, or make a Policy related recommendation or a General Recommendation. This includes current and backlog cases.
Source of data	Case docket, case flow management system-generated report
Method of calculation / Assessment	Simple count
Means of verification	System generated report
Assumptions	Increased decision ready cases
Disaggregation of beneficiaries	Not applicable
Spatial transformation	Not applicable
Calculation type	Cumulative – year to date
Reporting cycle	Quarterly
Desired performance	Higher than targeted performance
Indicator responsibility	Chief Director: Investigation & Information Management

Indicator title	Number of investigations of assault that are decision ready per
Definition	This is the number of investigations of assault where an investigator has conducted quality investigations and obtained all necessary evidence to either refer the case to the NPA for decision, or make a recommendation to the SAPS/ MPS, or make a Policy related recommendation or a General Recommendation. This includes current and backlog cases.
Source/collection of data	Case docket, case flow management system-generated report
Method of calculation / Assessment	Simple count
Means of verification	System generated report
Assumptions	Increased decision ready cases
Disaggregation of beneficiaries	Not applicable
Spatial transformation	Not applicable
Calculation type	Cumulative – year to date
Reporting cycle	Quarterly
Desired performance	Higher than targeted performance
Indicator responsibility	Chief Director: Investigation & Information Management

Indicator title	Number of investigations of corruption that are decision ready per year
Definition	This is the number of investigations of corruption where an investigator has conducted quality investigations and obtained all necessary evidence to either refer the case to the NPA for decision, or make a recommendation to the SAPS/ MPS, or make a Policy related recommendation or a General Recommendation. This includes current and backlog cases.
Source of data	Case docket, case flow management system-generated report
Method of calculation / Assessment	Simple count
Means of verification	System generated report
Assumptions	Increased decision ready cases
Disaggregation of beneficiaries	Not applicable
Spatial transformation	Not applicable
Calculation type	Cumulative – year to date
Reporting cycle	Quarterly
Desired performance	Higher than targeted performance
Indicator responsibility	Chief Director: Investigation & Information Management

Indicator title	Number of investigations of other criminal and misconduct matters referred to in section 28 (1)(h) of the IPID Act that are decision ready per year
Definition	This is the number of investigations of other criminal and misconduct matters referred to in section 28 (1)(h) of the IPID Act, where an investigator has conducted quality investigations and obtained all necessary evidence to either refer the case to the NPA for decision, or make a recommendation to the SAPS/MPS, or make a Policy related recommendation or a General Recommendation. This includes current and backlog cases.
Source of data	Case docket, case flow management system-generated report
Method of calculation / Assessment	Simple count
Means of verification	System generated report
Assumptions	Increased decision ready cases
Disaggregation of beneficiaries	Not applicable
Spatial transformation	Not applicable
Calculation type	Cumulative – year to date
Reporting cycle	Quarterly
Desired performance	Higher than targeted performance
Indicator responsibility	Chief Director: Investigation & Information Management

Indicator title	Number of investigations of offences referred to in section 33 of the IPID Act that are decision ready
Definition	This is the number of investigations of offences referred to in section 33 of the IPID Act, where an investigator has conducted quality investigations and obtained all necessary evidence to either refer the case to the NPA for decision, or make a recommendation to the SAPS/ MPS, or make a Policy related recommendation or a General Recommendation. This includes current and backlog cases.
Source of data	Case docket, case flow management system-generated report
Method of calculation / Assessment	Simple count
Means of verification	System generated report
Assumptions	Increased decision ready cases
Disaggregation of beneficiaries	Not applicable
Spatial transformation	Not applicable
Calculation type	Cumulative – year to date
Reporting cycle	Quarterly
Desired performance	Higher than targeted performance
Indicator responsibility	Chief Director: Investigation & Information Management

Indicator title	Number of approved systemic corruption investigations that are decision ready per year
Definition	This relates to the number of approved systemic corruption cases from current and previous financial years that are decision ready in the year under review. This includes current and backlog cases.
Source of data	Case docket or Case flow management system-generated report
Method of calculation / Assessment	Simple count
Means of verification	System generated report
Assumptions	Increased decision ready cases
Disaggregation of beneficiaries	Not applicable
Spatial transformation	Not applicable
Calculation type	Cumulative – year to date
Reporting cycle	Annually
Desired performance	As per targeted performance.
Indicator responsibility	Chief Director: Investigation & Information Management

Indicator title	Percentage of dockets referred to the National Prosecution Authority within 30 days of being signed off per year
Definition	This is the percentage of dockets referred to the NPA within 30 days of being signed off. Performance for dockets signed off in the quarter under review but received by the NPA in the next quarter will be accounted and reported for in the next quarter (period in which the docket was received by the NPA).
Source of data	Master Register, Referral Reports, acknowledgement by NPA either by an NPA stamp and/or signature with full details of a designated NPA officials
Method of calculation / Assessment	$(\text{number of referral reports submitted within 30 days} / \text{total number of referral reports submitted to NPA}) \times 100$
Means of verification	Referral Reports and Register
Assumptions	Referred reports submitted within 30 days
Disaggregation of beneficiaries	Not applicable
Spatial transformation	Not applicable
Calculation type	Cumulative – year to date
Reporting cycle	Annually
Desired performance	Higher than targeted performance
Indicator responsibility	Chief Director: Investigation & Information Management

Indicator title	Percentage of recommendation reports referred to South African Police Service and Municipal Police Services within 30 days of being signed off per year
Definition	This is the percentage of recommendation reports referred to SAPS / MPS within 30 days of recommendation report being signed off. Performance for recommendation reports signed off in the quarter under review but received by SAPS/MPS in the next quarter will be accounted and reported for in the next quarter (period in which the recommendation report was received by SAPS/MPS).
Source of data	Master Register, Recommendation Report with acknowledgement of receipt by SAPS/MPS either by a SAPS stamp and/or signature with full details by a designated SAPS officials
Method of calculation / Assessment	(number of recommendation reports submitted within 30 days / total number of recommendation reports submitted to SAPS/MPS) x 100.
Means of verification	Recommendation Report and Register
Assumptions	Referred recommendations within 30 days
Disaggregation of beneficiaries	Not applicable
Spatial transformation	Not applicable
Calculation type	Cumulative – year to date
Reporting cycle	Annually
Desired performance	Higher than targeted performance
Indicator responsibility	Chief Director: Investigation & Information Management

2.3 Programme 3: Legal and Investigation Advisory Services

Indicator title	Percentage of written legal advice provided to investigators within 2 working days of request per year
Definition	This is the percentage of legal advice and guidance provided to the investigators within 2 working days. Performance for legal advice/guidance requests received in the quarter under review whose finalisation due date (2 working days) is in the next quarter will be accounted and reported for in the next quarter. Requests received in the last quarter of the financial year who finalisation due date (2 working days) is in the next financial year, those request will be carried over, accounted and reported for in the new financial year.
Source of data	Registers and Files
Method of calculation / Assessment	$(\text{number of legal advices provided within 2 working days} / \text{total number of new requests received and requests that were carried over from the previous quarter}) \times 100$
Means of verification	Files, Emails or incoming and outgoing records
Assumptions	Quality investigations
Disaggregation of beneficiaries	Not applicable
Spatial transformation	Not applicable
Calculation type	Cumulative – year to date
Reporting cycle	Annually
Desired performance	As per targeted performance
Indicator responsibility	Director: Investigation Advisory Services

Indicator title	Percentage of written legal advice provided to the Department within 30 working days of request per year
Definition	This is the percentage of legal advice and opinion provided to the Department within 30 working days. Performance for legal advice/guidance requests received in the quarter under review whose finalisation due date (30 working days) is in the next quarter, those requests will be carried over to the next quarter. The performance will be accounted and reported for in the next quarter. Requests received in the last quarter of the financial year who finalisation due date (30 working days) is in the next financial year, those request will be carried over, accounted and reported for in the new financial year.
Source of data	Registers and Files
Method of calculation / Assessment	$(\text{number of legal advice provided within 30 working days} / \text{number of new requests received and requests that were carried over from the previous quarter}) \times 100$
Means of verification	Files, incoming and outgoing records
Assumptions	Quality legal advice provided to the Department within stipulated timeframe
Disaggregation of beneficiaries	Not applicable
Spatial transformation	Not applicable
Calculation type	Cumulative – year to date
Reporting cycle	Annually
Desired performance	As per targeted performance
Indicator responsibility	Director: Litigation Services

Indicator title	Percentage of litigation matters referred with instructions to the state attorney within 10 working days of receipt per year
Definition	This is the percentage of litigation matters referred with instructions to the state attorney within 10 working days. Performance for litigation matters received in the quarter under review whose finalisation due date (10 working days) is in the next quarter will be accounted and reported for in the next quarter. Requests received in the last quarter of the financial year whose finalisation due date (10 working days) is in the next financial year, those request will be carried over, accounted and reported for in the new financial year.
Source of data	Register and Files
Method of calculation / Assessment	(The number of litigation matters referred with instruction to the state attorney within 10 working days of request/ the total number of new requests received and requests that were carried over from the previous quarter) x 100
Means of verification	Files, incoming and outgoing records
Assumptions	Referred litigation matters with instructions to the state attorney
Disaggregation of beneficiaries	Not applicable
Spatial transformation	Not applicable
Calculation type	Cumulative – year to date
Reporting cycle	Annually
Desired performance	As per targeted performance
Indicator responsibility	Director: Litigation Services

Indicator title	Percentage of contracts/service level agreements finalised within 30 working days of request per year
Definition	This is the percentage of new contracts and Service Level Agreements (SLA) that were drafted, negotiated and executed within 30 working days after receipt of the request; including Addendums to existing contracts. Performance for contracts/SLAs requests received in the quarter under review whose finalisation due date (30 working days) is in the next quarter will be accounted and reported for in the next quarter. Requests received in the last quarter of the financial year who finalisation due date (30 working days) is in the next financial year, those request will be carried over, accounted and reported for in the
Source of data	Registers and Files
Method of calculation / Assessment	(number of contracts and SLAs finalised / total number of requests received including requests that were carried over from the previous quarter) x 100
Means of verification	Register, Files, incoming and outgoing records
Assumptions	Reduced legal disputes and finalised contracts/SLA with stipulated timeframes
Disaggregation of beneficiaries	Not applicable
Spatial transformation	Not applicable
Calculation type	Cumulative – year to date
Reporting cycle	Annually
Desired performance	As per targeted performance
Indicator responsibility	Director: Litigation Services

2.4 Programme 4: Compliance Monitoring & Stakeholder Management

Indicator title	Number of community outreach events conducted per year
Definition	This is the number of events conducted to increase public awareness on the provisions of the IPID Act, the Department's functions and the utilisation of its services. These may include public engagements, information sessions, marketing campaigns, including radio and TV interviews.
Source of data	Signed Feedback Reports and Supporting Documents (attendance register where possible, snapshots of virtual meeting attendees, emails, photos, confirmation of media platform presentation and links)
Method of calculation / Assessment	Simple count
Means of verification	Signed Reports and supporting documents
Assumptions	Improved awareness on IPID's services
Disaggregation of beneficiaries	Not applicable
Spatial transformation	Not applicable
Calculation type	Cumulative – year to date
Reporting cycle	Quarterly
Desired performance	As per targeted performance
Indicator responsibility	Chief Director: Compliance Monitoring and Stakeholder Management

Indicator title	Number of formal engagements held with key stakeholders per year
Definition	This is the number of meetings held with stakeholders that have an interest in the work of IPID or whose work impacts on the mandate of IPID at both National and Provincial level.
Source of data	Signed Feedback Reports and Supporting Documents (attendance register where possible, snapshots of virtual meeting attendees, emails, photos and links)
Method of calculation / Assessment	Simple count
Means of Verification	Signed Reports and supporting documents
Assumptions	Improved working relations with stakeholders
Disaggregation of beneficiaries	Not applicable
Spatial transformation	Not applicable
Calculation type	Cumulative – year to date
Reporting cycle	Quarterly
Desired performance	As per targeted performance
Indicator responsibility	Chief Director: Compliance Monitoring and Stakeholder Management

Indicator title	Number of station lecture awareness trainings conducted per year
Definition	This is the number of awareness trainings conducted per annum for SAPS and MPS members
Source of data	Signed Feedback Reports and Supporting Documents (attendance register where possible, snapshots of virtual meeting attendees, emails, photos and links)
Method of calculation / Assessment	Simple count
Means of Verification	Signed Reports and register
Assumptions	Reduced intake of police misconduct
Disaggregation of beneficiaries	Not applicable
Spatial transformation	Not applicable
Calculation type	Cumulative – year to date
Reporting cycle	Quarterly
Desired performance	As per targeted performance
Indicator responsibility	Chief Director: Compliance Monitoring and Stakeholder Management

Indicator title	Number of recommendations referred to SAPS and MPS that are analysed per year
Definition	These are recommendations referred to SAPS and MPS during the current financial year that are then analysed to determine the quality thereof. The findings are captured on the master register.
Source of data	SAPS and MPS Master Register and Email to Provinces on findings
Method of calculation / Assessment	Simple count of comments/findings captured on the register
Means of verification	Master Register and emails
Assumptions	Quality Recommendations referred
Disaggregation of beneficiaries	Not applicable
Spatial transformation	Not applicable
Calculation type	Cumulative – year to date
Reporting cycle	Quarterly
Desired performance	As per targeted performance
Indicator responsibility	Director: Compliance Monitoring

Indicator title	Number of criminal referrals forwarded to the NPA that are analysed per year
Definition	These are criminal referrals that were forwarded to the NPA in the current financial year that are then analysed to determine the quality thereof. The findings are captured on the master register.
Source of data	NPA Master Register and Email to Provinces on findings
Method of calculation / Assessment	Simple count of comments/findings captured on the register
Means of verification	Signed referrals and register
Assumptions	Criminal referrals forwarded to NPA
Disaggregation of beneficiaries	Not applicable
Spatial transformation	Not applicable
Calculation type	Cumulative – year to date
Reporting cycle	Quarterly
Desired performance	As per targeted performance
Indicator responsibility	Director: Compliance Monitoring

Indicator title	Percentage of responses from SAPS and MPS that are analysed per year
Definition	<p>These are responses received from the SAPS and MPS on the final outcome of negative recommendations submitted to SAPS and MPS. The responses are assessed and a decision is made on whether provincial management agrees or disagrees with the outcome within 30 days of receipt. These are outcomes on negative recommendations that were submitted during the current financial year and previous financial years and response or feedback is received in the current financial year. The comments on whether to agree or disagree with the outcome are captured on the master register for each outcome.</p> <p>Responses that are not yet analysed by end of quarter/financial year and the finalisation due date (30 days) falls within the next quarter/financial year, those responses will be carried over, accounted and reported for in the new quarter/financial year.</p>
Source of data	Master Register, SAPS/MPS Response, signed list of outcomes or comments with signature captured on the SAPS/MPS Response document
Method of calculation / Assessment	$(\text{Number of response analysed} / \text{total number of response received from the SAPS/MPS}) \times 100$
Means of verification	Master Register, SAPS/MPS Response with date of receipt by IPID, signed list of outcome or comments with signature by provincial management

Assumptions	Analysed feedback from SAPS and MPS
Disaggregation of beneficiaries	Not applicable
Spatial transformation	Not applicable
Calculation type	Cumulative – year to date
Reporting cycle	Quarterly
Desired performance	As per targeted performance
Indicator responsibility	Director: Compliance Monitoring

Indicator title	Percentage of responses from the NPA that are analysed per year
Definition	<p>These are responses received from the NPA on whether to prosecute or not to prosecute. The responses are assessed and a decision is made on whether provincial management agree or disagrees with the outcome. These are responses on criminal referrals that were submitted during the current and previous financial years whose response was analysed during the current financial year. The comments on whether to agree or disagree with the response are captured on the register for each response.</p> <p>Responses that are not yet analysed by end of quarter/financial year and the finalisation due date (30 days) falls within the next quarter/financial year, those responses will be carried over, accounted and reported for in the new quarter/financial year.</p>
Source of data	Master Register, NPA Response with date of receipt by IPID, signed list of outcomes or comments with signature by provincial management
Method of calculation / Assessment	(Number of responses analysed / the total number of responses received from the NPA) X 100
Means of verification	Register and response/feedback reports indicating record of which the outcome was analysed and received
Assumptions	NPA responses analysed
Disaggregation of beneficiaries	Not applicable
Spatial transformation	Not applicable
Calculation type	Cumulative – year to date
Reporting cycle	Quarterly
Desired performance	As per targeted performance
Indicator responsibility	Director: Compliance Monitoring

Indicator title	Number of case docket inspections conducted per year
Definition	This is the number of case docket inspections conducted at provincial offices and NSIT in terms of quality investigation and compliance with the SOP and Regulations of the IPID Act by means of sampling
Source of data	Inspection Report signed by Programme Manager and Inspection Tool
Method of calculation / Assessment	Simple count
Means of verification	Inspection Reports
Assumptions	Quality Investigation Reports
Disaggregation of beneficiaries	Not applicable
Spatial transformation	Not applicable
Calculation type	Non – Cumulative
Reporting cycle	Quarterly
Desired performance	Higher than targeted performance
Indicator responsibility	Director: Compliance Monitoring